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SIMPTECH COVID-19 VIRUS CUSTOMER SCREENING QUESTIONS

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With the recent COVID-19 Virus situation, we have implemented the following screening questions to ensure the upmost safety for our customers and technicians. These will apply as long as the COVID-19 Virus is deemed a public health crisis by the Federal and State of Ohio governments.

The only technical support service on-site appointment we will be performing is for an internet, network, video surveillance, or security alarm system problem.

If any of the below questions are answered as a YES, we will be rescheduling the customer appointment at a later date

1. Do you feel uncomfortable with our technicians coming on-site at your location?
2. In the past 14 days, have you traveled from California, Washington State, Massachusetts, or New York?
3. In the past 14 days, have you traveled from Mainland China, Iran, Italy, Japan or South Korea?
4. In the past 14 days, have you been on a cruise or a crew ship?
5. Have you been in close contact with anyone, including members of your immediate family, who have traveled to/from one of these domestic locations, countries, or have been on a cruise or a crew ship?
6. In the past 14 days have you or anyone you know, had a fever, a cough, shortness of breath, or any flu-like symptoms?